



Contact Numbers and Information for Storm Event Related Issues

Please see also the Water Resources FAQ page at:

<http://www.countyofsb.org/pwd/waterfaq.sbc>

SANDBAGS: For information regarding sandbags, please visit:

<http://www.countyofsb.org/pwd/sandbag.sbc>

ROAD CLOSURES: For information regarding road closures, please visit:

<http://www.countyofsb.org/pwd/road.sbc>

Reporting Common Problems

Emergency Situations: For any life-threatening or potentially hazardous situation, **PLEASE CALL 911 IMMEDIATELY!**

This includes any situation where you or others could be at risk, including downed power lines, imminent flooding, large potholes that could cause a traffic accident or pedestrian injury, blocked roadways, damaged bridges, toxic spills or leakage, etc. For these or other situations indicating imminent danger, please dial 911.

County and City Contact Numbers: Please note that the following contact numbers for the County and Cities are normally available during normal business hours, Monday through Friday, 8 a.m. to 5 p.m. For urgent matters outside of normal business hours, please call **911** and they will respond and/or relay the information to the appropriate emergency contacts.

During storm events, the Flood Control District and County Roads hours may be extended beyond normal business hours.

2021-2022 Storm Season Contact Reference – Santa Barbara County

Contact Info
Flood Control District - (805) 568-3440
County Roads - South Coast – (805) 681-5678
County Roads - Lompoc / Santa Ynez – (805) 737-7773
County Roads - Santa Maria – (805) 934-6100
City of Santa Barbara - (805) 564-5377
Santa Barbara Airport - (805) 967-7111
City of Goleta - (805) 961-7500
City of Carpinteria - (805) 684-5405
City of Solvang - (805) 688-5575
City of Buellton - (805) 688-5177
City of Lompoc - (805) 736-1261
City of Santa Maria - (805) 925-0951
City of Guadalupe - (805) 343-1340

Power Lines and Utility Poles, and Streetlights: Any utility pole, streetlight or power/utility lines that have fallen or are visibly damaged should be reported immediately to **911**. Stay away from the poles and any lines, and keep others away if possible.

Trees or large branches down in a public roadway: If the tree or branch is causing an immediate hazard to vehicles or pedestrians please call **911**. Otherwise, call the appropriate County Roads number listed in the table above or a City number if you are within the limits of a city.

Trees or large branches down in a creek channel: If a tree or large branch has fallen into a creek channel, please call the Flood Control District listed in the above table. Generally, only trees that are determined to be a potential flood threat and that are under County jurisdiction will be considered for removal from the creek by the County.

Please Note: *Generally, the County will remove trees that have fallen onto a public roadway or into a creek channel. The County is not responsible for removing fallen trees located on private property. Most trees are located on private property and are therefore considered the private responsibility of the property owner.*

Plugged Storm-Drain Inlets: Plugged storm drain inlets and curb inlets on public roadways or blocked roadside drainage swales should be reported to the County Roads Division at one of the numbers listed above during regular business hours, or a City number if you are within the limits of a city.

State Controlled Highways: Highways in Santa Barbara County such as US 101, SR 192, 217, 154 (San Marcos Pass), 1, 166, 246, 135, etc. are managed by Caltrans District 5. Problems should be reported to them at (805) 568-0858, or call **911** for emergencies.

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Traffic Signals, Signs, and Devices: On County or City Public Roads: For traffic signals which have been damaged or are not operating properly, or for signs and other traffic control devices which have fallen or are missing or damaged, please call one of the County Roads numbers listed above (or the appropriate City number if you are within a City) during normal business hours, or call **911** after hours. (See note below regarding private roadways).

Potholes in Roadway: On County or City Public Roads: Can be reported to one of the County Roads numbers listed in the above table (or the appropriate City number if you are within a City) during normal business hours. If a pothole is big enough to pose a danger to vehicles, please call **911** to report it. (See note below regarding private roadways).

Note regarding private roadways: Traffic control device, sign damage, and pothole repair applies only to public roads (those within the public maintained system). If you live on a private road, repair of potholes and other repairs are generally the responsibility of the owners of the private road.

Animal Issues: Call County Animal Services during business hours, or call **911** after hours. Animal Services numbers:

- South County: (805) 681-5285
- Lompoc: (805) 737-7755
- Santa Maria: (805) 934-6119

Additional Public Utilities and Services Contacts

Amtrak: 800-872-7245

Carpinteria Valley Water District: 805-684-2816

Cox: 877-269-2778

Frontier Communications: 800-239-4430

Goleta Water District: 805-964-6761

Greyhound 800-231-2222

La Cumbre Mutual Water Co: 805-967-2376

Marborg Industries 805-963-1852

Montecito Water District: 805-969-2271

MTD (local bus routes) 805-963-3366

PG&E: 800-743-5000

Santa Barbara Airport 805-683-4011

Santa Barbara City Water Dept.: 805-564-5413

Santa Barbara City Water Dept. (after hours): 805-963-4286

Southern California Edison: 1-800-655-4555

Southern California Gas Company: 1-800-427-2200