

Child Support Services

Case Management & Collections

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Director



FY 2021-22
BUDGET HEARINGS

Budget Summary

Operating Budget	\$ 9,074,600	
Use of One-Time for Ongoing Operations	\$ 70,400	0.8%
Capital Budget	\$ 0	
General Fund Contribution	\$ 0	
Full-Time Equivalents	64.05	
Service Level Reductions	\$ 0	
Restoration Requests	\$ 0	
Expansion Requests	\$ 0	

Highlighted Goals

FY 2021-22

◆ Renew '22
Department Goal/
Objective

- Respond in a proactive, agile manner to changes in the child support fiscal environment. ◆
 - Restructure supervisorial roles with the goal of more efficient and effective customer service.
 - Explore shared staff opportunities with other LCSAs.
- Develop and implement a Parenting Court model to assist child support customers in overcoming barriers to paying child support. ◆
- Increase the number of child support services offered online / ensure that customers are educated in the use of online services. ◆

Updates

NONE

Service Level Reductions

NONE

Expansions

NONE