Psychiatric Health Facility (PHF) Governing Board Meeting
August 25, 2021
3:00 PM – 4:30 PM
Remote Virtual Participation Only

https://sbcbwell.zoom.us/j/97333720739?pwd=VmhUU0FlaWRMV0pZZlIY0dGIOWKd6dz09
Meeting ID 973 3372 0739
Password 98755777

MEETING AGENDA

PHF Governing Board Members:
Terri Maus-Nisch, Assistant CEO, Health and Human Services, Chair
Vincent Wasilewski, Chief Deputy for Custody Operations, Sheriff’s Department, Vice Chair
Supervisor Bob Nelson, Santa Barbara County Board of Supervisors, 4th District
Supervisor Joan Hartman, Santa Barbara County Board of Supervisors, 3rd District, Alternate
Van Do-Reynoso, Director of Public Health Department
Polly Baldwin, Public Health Medical Director
Janette Pell, Director of General Services
Arlene Diaz, Manager, Public Administrator – Guardian

Staff: Pam Fisher, Interim Director; Ole Behrendt sen, Medical Director; Laura Zeitz, Division Chief of Housing Placement/PHF; Sara Sanchez, Quality Care Management Coordinator; Jennifer Hidrobo, PHF Clinical Director; Qiuana Lopez, Policies & Procedures Coordinator; Shereen Khatapoush, Research & Evaluation; Patricia Gonzalez, Quality Measurement & Improvement Manager; Karen Campos, Behavioral Wellness Administration OPS; and Teresa Martinez, Deputy County Counsel.

The Santa Barbara County PHF Governing Board will meet from 3:00 p.m. to 4:30 p.m. on Wednesday, August 25, 2021. Remote Virtual Participation Only.

IMPORTANT NOTICE REGARDING PUBLIC PARTICIPATION. On June 11, 2021 and effective immediately, Governor Newsom issued Executive Orders N-07-21 and N-08-21, which rescinded some prior Executive Orders related to COVID-19, but Executive Order N-08-21 stated that some other prior Executive Orders related to COVID-19 still remain necessary to help California respond to, recover from, and mitigate the impacts of the COVID-19 pandemic. Consistent with Executive Order N-08-21, the PHF Governing Board will meet via teleconferencing, and members of the public may observe and address the meeting as shown below, but may not participate in-person.
The meeting will be hosted through Zoom. Pursuant to the Governor’s Executive Order N-08-21, issued on June 11, 2020, Board members will attend electronically or telephonically; the meeting will have no location to physically attend. The public may observe the meeting online at Zoom.us by going to:

https://sbcbwell.zoom.us/j/97333720739?pwd=VmhUU0FlaWRMV0pZZlY0dGIOWGJ6dz09

The Meeting ID is 973 3372 0739 and the password is 98755777. If you are unable to join the online meeting, you may also call in to (213) 338-8477 and when prompted, enter the Meeting ID 973 3372 0739 and the password 98755777. Persons desiring to participate in public comment may use one of the options below:

1. **Online via Zoom** - You may ‘raise your hand’ via a hand icon on your screen. The Chair will call on you, open your mic, and let you address the PHF Governing Board for up to 2 minutes.

2. **By phone** – If you would like to make a comment by phone, please call (213) 338 – 8477 and when prompted, enter the Meeting ID 973 3372 0739 and the password 98755777. The Chair will call on you, open your mic, and let you address the PHF Governing Board for up to 2 minutes.

3. **Distribution to the PHF Governing Board** – Submit your comment via email, preferably limited to 250 words or less, to the Program Administrator at kcampos@sbcbwell.org prior to noon the day before the meeting. Your comment will be placed into the record and distributed appropriately. To assist staff in identifying the agenda item to which the comment relates, the public is encouraged to indicate the meeting date and agenda item or state “general comment” for items not on the day’s agenda.

4. **Read into the record at the meeting**: Submit your comment via email, preferably limited to 250 words or less, to the Program Administrator at kcampos@sbcbwell.org prior to the start of the meeting. To assist staff in identifying the agenda item to which the comment relates, the public is encouraged to indicate the meeting date and agenda item or state “general comment” for public comment for items not on the day’s agenda.

Individuals with disabilities who desire to request a reasonable accommodation or modification to observe or participate in the meeting may make such request by contacting Karen Campos at (805) 681-5221 or by sending an email to kcampos@sbcbwell.org. The request should be made no later than noon on the day prior to the meeting in order to provide time for the County to address the request.

The PHF Governing Board’s rules on hearings and public comment remain applicable to each of the participation methods listed above. The Chair may set reasonable rules as needed to conduct the meeting in an orderly manner.

**Facilitator: Terri Maus-Nisich**, Assistant CEO, Health and Human Services, Chair

These are regular agenda items. Staff may, or may not have updates in each category at every meeting. Important: **Items in GREY will not be discussed at this meeting.**
<table>
<thead>
<tr>
<th>AGENDA ITEM</th>
<th>PRESENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roll Call</td>
<td>Karen Campos</td>
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<tr>
<td><strong>General Public Comment.</strong> This is an opportunity for members of the public to speak on items that are not on the agenda for today’s meeting. Public Comment will also be taken following each agenda section. Please see the options above to participate in public comment.</td>
<td>Public Members</td>
</tr>
<tr>
<td>1. Welcome and Overview</td>
<td>Terri Maus-Nisich</td>
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<td><strong>Action:</strong> No action.</td>
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<tr>
<td>2. Review and Approval of Minutes of the PHF Governing Board Meeting listed below:</td>
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<tr>
<td>• July 28, 2021 (Exhibit 2a)</td>
<td>All</td>
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<td><strong>Action:</strong> Receive and approve Meeting Minutes for the July 28, 2021 PGB Meeting.</td>
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<td>3. Medical Staff Bylaws. Consider recommendations regarding the Bylaws of the Psychiatric Health Facility Medical Staff &amp; Rules and Regulations (Medical Staff Bylaws) as follows:</td>
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<tr>
<td>• No report at this meeting</td>
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<td><strong>Action:</strong> No action.</td>
<td></td>
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<tr>
<td>4. Quality Assessment and Performance Plan and Indicators (QAPI)</td>
<td>Sara Sanchez</td>
</tr>
<tr>
<td>4(a) Receive and file a report on the following Quality Assessment and Performance Plan and Indicators (QAPI). SEE EXHIBIT 4a POSTED WITH THE AGENDA. Indicators that are highlighted in grey are reported to the PGB on a quarterly basis, but are not scheduled to be reported on at this meeting.</td>
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<tr>
<td><strong>Complaints and Grievances:</strong></td>
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<tr>
<td>• Report (monthly)</td>
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<td><strong>Infection Prevention and Control:</strong></td>
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<tr>
<td>• Report (Quarterly: Jan, Apr, Jul, Oct)</td>
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Patient Services, Care and Safety:

- Report (Quarterly: Feb, May, Aug, Nov)
- Patient Injuries (monthly)
- Incident Reports (monthly)

Social Work Services:

- Report (Quarterly: Mar, Jun, Sept, Dec)
- Psychosocial Assessment Completion (Quarterly: Jan, Apr, Jul, Oct)
- Recreation Therapy Assessments (Quarterly: Jan, Apr, Jul, Oct)

Restraint / Seclusion:

- Report (Quarterly: Mar, Jun, Sept, Dec)

Medication Use/Pharmacy Services:

- Report (Quarterly: Feb, May, Aug, Nov)
- Medication Error Rates (monthly)

Significant Adverse Outcomes:

- Report (monthly)

Food and Nutritional Services:

- Report (Quarterly: Mar, Jun, Sept, Dec)
- Ice Policy (Quarterly: Jan, Apr, Jul, Oct)
- Handwashing (Quarterly: Jan, Apr, Jul, Oct)
- Request for Additional Food (Quarterly: Jan, Apr, Jul, Oct)

Physician and Allied Health Professionals (AHP) Related Services:

- Report (Quarterly: Feb, May, Aug, Nov)
- Cranial Nerve Exams (Quarterly: Jan, Apr, Jul, Oct)
- Informed Consent (Quarterly: Jan, Apr, Jul, Oct)

Environmental Services (EVS):

- Report (Quarterly: Jan, Apr, Jul, Oct)

Environment of Care (Facilities):

- Report (Quarterly: Feb, May, Aug, Nov)
**Nursing Services**
- Report (Quarterly: Jan, Apr, Jul, Oct)

**Treatment Plans**
- Report (Quarterly: Jan, Apr, Jul, Oct)

**4(b) QAPI Indicator List.** Receive and file a report on proposed changes to the QAPI Indicator List.
- Report (as needed)

**4(c) PHF Status Report.** Receive and file a report on the data for the number of acute and administrative days of patients at the PHF.
- Patient Status (UR) Report (monthly) SEE EXHIBIT 4c POSTED WITH AGENDA.
- Champion Healing Center Bed Utilization

**4(d) Contract Monitoring.** Receive and file a report, as applicable, on vendors who contract with the PHF. Provide direction to Staff as appropriate.
- Report (Quarterly: Feb, May, Aug, Nov)
  - Mary Sweeney, Psychiatric Nurse
  - Federal Drug (Pharmaceuticals and Medical Supplies)
  - Valle Verde Food Services
  - Maxim Healthcare Services
  - Southern Coast Janitorial
  - Mission Linen Service
  - PHF Psychiatrist, Dr. Edwin Feliciano
  - Sheriff MOU
  - Traditions Behavioral Health (TBH)

- PHF Electronic Health Records (EHR) Request for Proposals (RFP) Update

Sara Sanchez
Jennifer Hidrobo
Laura Zeitz
Ole Behrendtsen
4(e) Significant Areas/Key Events occurring at the PHF (monthly):

- COVID 19 Related Impacts on PHF
- COVID-19 Testing & Vaccines
- Staffing Updates (Exhibit 4e)

Jennifer Hidrobo
Laura Zeitz

4(f) PHF Patient Satisfaction Survey. Receive and file a report on the following survey results and approve proposed changes/deletions made to the PHF Patient Survey. SEE EXHIBIT 4f POSTED WITH THE AGENDA.

- Report (as needed)

Shereen Khatapoush

**Action:** Receive and file reports presented above and provide direction to Staff regarding same as applicable.

<table>
<thead>
<tr>
<th>5. Budget Development. Receive and file a report on Budget Development. Provide direction to Staff as appropriate.</th>
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<tbody>
<tr>
<td>None at this meeting.</td>
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<tr>
<td><strong>Action:</strong> No action.</td>
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<thead>
<tr>
<th>6. Policies and Procedures - Consider new, revised and rescinded policies and other items listed below.</th>
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<tbody>
<tr>
<td><strong>New Policies</strong></td>
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<tr>
<td><strong>Revised Policies</strong></td>
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<tr>
<td><strong>Rescinded Policies</strong></td>
</tr>
<tr>
<td><strong>Other</strong> – none at this meeting.</td>
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<tr>
<td><strong>Action:</strong> No action.</td>
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<thead>
<tr>
<th>7. Discuss PHF Governing Board Administrative Items. Provide direction to Staff as appropriate.</th>
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<tbody>
<tr>
<td>None at this meeting.</td>
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<tr>
<td><strong>Action:</strong> No action.</td>
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</tbody>
</table>
8. **Review of Future Meeting Agenda Items.** Provide direction to Staff regarding items to add for the next PHF Governing Board meeting.

**Action:** Direct Staff to add items to the next meeting of the PHF Governing Board as discussed.

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**9. Closed Session**

- **Staff Credentialing/Privileging** - (Government Code section 54957(b)(1).) The PHF’s Medical Practice Committee (MPC) has reviewed the credentials of the staff members identified below, and recommends that the PHF Governing Board accept the MPC’s recommendation to re-credential and approve the medical staff’s privileges at the PHF as follows:

  **Re-privileging:**
  - Psychiatrists
  - Internist

**Action:** Receive the Medical Director’s evaluation of each staff member’s character, demonstrated professional competence, qualifications, and ethical standards, and professional and clinical performances as observed by staff; verify through staff that each medical staff member’s credentials are current and located in a centralized file at the PHF; and direct staff to re-appraise and re-credential each medical staff member listed above for MPC and PGB approval within 1 year (or within 6 months for medical staff members initially privileged) of the August 25, 2021 meeting of the PGB, as applicable.

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**10. Adjournment** - Next Meeting Date, September 25, 2021.

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Writings that are a public record under Government Code § 54957.5(a) and that relate to an agenda item for open session of a regular meeting of the PHF Governing Board and that are distributed to the majority of the members of the PHF Governing Board less than 72 hours prior to that meeting shall be available for public inspection at Santa Barbara County Administration Building, at 105 E. Anapamu Street, Suite 407, Santa Barbara, California, and also on the Behavioral Wellness website at: [www.countyofsb.org/behavioral-wellness](http://www.countyofsb.org/behavioral-wellness). You may also contact Karen Campos at (805) 681-5221 or by sending an email to kcampos@sbcbwell.org. The schedule of the PHF Governing Board, meeting agendas, supplemental hearing materials and minutes of the Board meetings are available on the Department of Behavioral Wellness website at [www.countyofsb.org/behavioral-wellness](http://www.countyofsb.org/behavioral-wellness).