

# QCM Tidbits

## Mental Health Edition

### Collaborations

QCM has been working closely with several different agencies/departments on improving our care and access to care for clients. Some of the groups we have been collaborating with include Santa Barbara Neighborhood Clinics, Probation, The Holman Group, and CenCal.

### Incident reports

Please send all incident reports to [bwelqcm@sbcbswell.org](mailto:bwelqcm@sbcbswell.org) do not send incident reports to individual QCM staff. Thank you for your attention to this matter.

### Provider Directory

We are updating the Provider Directory!  
Our Provider Directory is getting a new look!  
We want to make sure that the information is accurate, easy to access and update, and remains timely  
Please look out for an email from BWELLQCM with instructions on how to update you agency/program information to comply with IN: 18-020

### Access Line

The Access Line experienced some technical difficulties last week with the phone line being down and then Clinician's Gateway being down. We apologize for any inconveniences this may have caused. We are back up and running now!

### Kudos



Do you need to contact QCM?  
Please email the team at [BWELLQCM@SBCBWELL.org](mailto:BWELLQCM@SBCBWELL.org)

This month: Madeline Mauk, Linda Peterson, Rosanna Jimeno, Wendy Del Cid, and Leah Henry all had charts in compliance.

Madeline Mauk has had 5 charts reviewed over the last fiscal year 100% in compliance.