



Psychiatric Health Facility (PHF) Governing Board Special Meeting

May 13, 2021

1:00 PM – 2:30 PM

Remote Virtual Participation Only

<https://sbcbswell.zoom.us/j/91408101060?pwd=VVprTIRlQXBHRk1tdi9JWjQxWUhdDdz09>

Meeting ID 914 0810 1060

Password 9842573

MEETING AGENDA

PHF Governing Board Members:

Terri Maus-Nisich, Assistant CEO, Health and Human Services, Chair

Vincent Wasilewski, Chief Deputy for Custody Operations, Sheriff's Department, Vice Chair

Supervisor Bob Nelson, Santa Barbara County Board of Supervisors, 4th District

Supervisor Joan Hartman, Santa Barbara County Board of Supervisors, 3rd District, Alternate

Van Do-Reynoso, Director of Public Health Department

Polly Baldwin, Public Health Medical Director

Janette Pell, Director of General Services

Arlene Diaz, Manager, Public Administrator – Guardian

Staff: Alice Gleghorn, Director; Ole Behrendtsen, PHF Medical Director; Marshall Ramsey, Division Chief Information Technology; Sara Sanchez, Quality Care Management Coordinator; Jennifer Hidrobo, PHF Clinical Director; Qiuana Lopez, Policies & Procedures Coordinator; Matthew Nguyen, Pharmacist in Charge; Karen Campos, Behavioral Wellness Administration OPS; and Teresa Martinez, Deputy County Counsel.

The Santa Barbara County PHF Governing Board will meet from 1:00 p.m. to 2:30 p.m. on Thursday, May 13, 2021. **Remote Virtual Participation Only.**

IMPORTANT NOTICE REGARDING PUBLIC PARTICIPATION. Based on guidance from the California Department of Public Health and the California Governor's Stay at Home Executive Order N-33-20 issued on March 19, 2020 to protect the health and well-being of all Californians and to establish consistency across the state in order to slow the spread of COVID-19, the Behavioral Wellness PHF Governing Board meetings will no longer provide in-person participation until further notice. To participate in this meeting, the public are invited to observe and address the PHF Governing Board telephonically or electronically. Instructions for public participation are below.

The meeting will be hosted through Zoom. Pursuant to the Governor’s Executive Order N-29-20, issued on March 17, 2020, Board members will attend electronically or telephonically; the meeting will have no location to physically attend. The public may observe the meeting online at Zoom.us by going to:

<https://sbcbswell.zoom.us/j/91408101060?pwd=VVprTIRIQXBHRk1tdi9JWjQxWUhdDz09>

The Meeting ID is 914 0810 1060 and the password is 98425473. If you are unable to join the online meeting, you may also call in to (213) 338-8477 and when prompted, enter the Meeting ID 914 0810 1060 and the password 98425473. Persons desiring to participate in public comment may use one of the options below:

1. **Online via Zoom** - You may ‘raise your hand’ via a hand icon on your screen. The Chair will call on you, open your mic, and let you address the PHF Governing Board for up to 2 minutes.
2. **By phone** – If you would like to make a comment by phone, please call (213) 338 – 8477 and when prompted, enter the Meeting ID 914 0810 1060 and the password 98425473. The Chair will call on you, open your mic, and let you address the PHF Governing Board for up to 2 minutes.
3. **Distribution to the PHF Governing Board** – Submit your comment via email, preferably limited to 250 words or less, to the Program Administrator at kcampos@sbcbswell.org prior to noon the day before the meeting. Your comment will be placed into the record and distributed appropriately. To assist staff in identifying the agenda item to which the comment relates, the public is encouraged to indicate the meeting date and agenda item or state “general comment” for items not on the day’s agenda.
4. **Read into the record at the meeting:** Submit your comment via email, preferably limited to 250 words or less, to the Program Administrator at kcampos@sbcbswell.org prior to the start of the meeting. To assist staff in identifying the agenda item to which the comment relates, the public is encouraged to indicate the meeting date and agenda item or state “general comment” for public comment for items not on the day’s agenda.

Individuals with disabilities who desire to request a reasonable accommodation or modification to observe or participate in the meeting may make such request by contacting Karen Campos at (805) 681-5221 or by sending an email to kcampos@sbcbswell.org. The request should be made no later than noon on the day prior to the meeting in order to provide time for the County to address the request.

The PHF Governing Board’s rules on hearings and public comment remain applicable to each of the participation methods listed above. The Chair may set reasonable rules as needed to conduct the meeting in an orderly manner.

Facilitator: Terri Maus-Nisich, Assistant CEO, Health and Human Services, Chair

These are regular agenda items. Staff may, or may not have updates in each category at every meeting. Important: **Items in GREY will not be discussed at this meeting.**

AGENDA ITEM	PRESENTER
<p>Roll Call</p>	<p>Karen Campos</p>
<p>General Public Comment. This is an opportunity for members of the public to speak on items that are not on the agenda for today’s meeting. Public Comment will also be taken following each agenda section. Please see the options above to participate in public comment.</p>	<p>Public Members</p>
<p>1. Welcome and Overview</p> <ul style="list-style-type: none"> • Introduction of new staff: <ul style="list-style-type: none"> - Matthew Nguyen, Pharm.D, Pharmacist in Charge <p>Action: No action.</p>	<p>Terri Maus-Nisich</p> <p>Alice Gleghorn</p>
<p>2. Review and Approval of Minutes of the PHF Governing Board Meeting listed below:</p> <ul style="list-style-type: none"> • March 24, 2021 (Exhibit 2a) <p>Action: Receive and approve Meeting Minutes for the March 24, 2021 PGB Meeting.</p>	<p>All</p>
<p>3. Medical Staff Bylaws. Consider recommendations regarding the Bylaws of the Psychiatric Health Facility Medical Staff & Rules and Regulations (Medical Staff Bylaws) as follows:</p> <ul style="list-style-type: none"> • No report at this meeting <p>Action: No action.</p>	
<p>4. Quality Assessment and Performance Plan and Indicators (QAPI)</p> <p>4(a) Receive and file a report on the following Quality Assessment and Performance Plan and Indicators (QAPI). SEE EXHIBIT 4a POSTED WITH THE AGENDA. Indicators that are highlighted in grey are reported to the PGB on a quarterly basis, but are not scheduled to be reported on at this meeting.</p> <p><u>Complaints and Grievances:</u></p> <ul style="list-style-type: none"> - Report (monthly) 	<p>Sara Sanchez</p>

Infection Prevention and Control:

- Report (Quarterly: Jan, Apr, Jul, Oct)

Patient Services, Care and Safety:

- Report (Quarterly: Feb, May, Aug, Nov)
- Patient Injuries (monthly)
- Incident Reports (monthly)

Social Work Services:

- Report (Quarterly: Mar, Jun, Sept, Dec)
- Psychosocial Assessment Completion (Quarterly: Jan, Apr, Jul, Oct)
- Recreation Therapy Assessments (Quarterly: Jan, Apr, Jul, Oct)

Restraint / Seclusion:

- Report (Quarterly: Mar, Jun, Sept, Dec)

Medication Use/Pharmacy Services:

- Report (Quarterly: Feb, May, Aug, Nov)
- Medication Error Rates (monthly)

Significant Adverse Outcomes:

- Report (monthly)

Food and Nutritional Services:

- Report (Quarterly: Mar, Jun, Sept, Dec)
- Ice Policy (Quarterly: Jan, Apr, Jul, Oct)
- Handwashing (Quarterly: Jan, Apr, Jul, Oct)
- Request for Additional Food (Quarterly: Jan, Apr, Jul, Oct)

Physician and Allied Health Professionals (AHP) Related Services:

- Report (Quarterly: Feb, May, Aug, Nov)
- Cranial Nerve Exams (Quarterly: Jan, Apr, Jul, Oct)
- Informed Consent (Quarterly: Jan, Apr, Jul, Oct)

Environmental Services (EVS):

- Report (Quarterly: Jan, Apr, Jul, Oct)
-

Environment of Care (Facilities):

- Report (Quarterly: Feb, May, Aug, Nov)

Nursing Services

- Report (Quarterly: Jan, Apr, Jul, Oct)

Treatment Plans

- Report (Quarterly: Jan, Apr, Jul, Oct)

4(b) QAPI Indicator List. Receive and file a report on proposed changes to the QAPI Indicator List.

- Report (as needed)

4(c) PHF Status Report. Receive and file a report on the data for the number of acute and administrative days of patients at the PHF. SEE EXHIBIT 4c POSTED WITH AGENDA.

- Patient Status (UR) Report (monthly)

Sara Sanchez

4(d) Contract Monitoring. Receive and file a report, as applicable, on vendors who contract with the PHF. Provide direction to Staff as appropriate.

- Report (Quarterly: Feb, May, Aug, Nov)

- PHF Electronic Health Records (EHR) Request for Proposals (RFP) Update

Marshall Ramsey

4(e) Significant Areas/Key Events occurring at the PHF (monthly):

- COVID 19 Related Impacts on PHF
- COVID-19 Testing & Vaccines
- Staffing Updates

Jennifer Hidrobo

4(f) PHF Medical Care Evaluation Study Receive and file a report on the following study results.

- Report (Quarterly: Mar, Jun, Sept, Dec)

4(g) PHF Patient Survey Receive and file a report on the following survey results and approve proposed changes/deletions made to the PHF Patient Survey.

- Report (as needed)

Action: Receive and file reports presented above and provide direction to Staff regarding same as applicable.

5. Budget Development. Receive and file a report on Budget Development. Provide direction to Staff as appropriate.

- None at this meeting.

Action: No action.

6. Policies and Procedures - Consider new, revised and rescinded policies and other items listed below.

- **New Policies** – none at this meeting.
- **Revised Policies**
 - Level of Observation (Exhibit 6a)
 - Attachment A – Q15 Patient Rounds Day Shift
 - Attachment B – Q15 Patient Rounds Night Shift
 - Attachment C – Patient Observation Record
 - Hand Hygiene (Exhibit 6b)
 - Plastic Safety Scissors Policies and Procedures (Exhibit 6c)
- **Rescinded Policies** – none at this meeting.
- **Other** – none at this meeting.

Action: Review and approve, or provide direction to staff, regarding recommended changes to the Policies and Procedures presented, as applicable.

Quiana Lopez

7. Discuss PHF Governing Board Administrative Items. Provide direction to Staff as appropriate.

- PHF Annual Report Submitted to the Santa Barbara County Board of Supervisors (BOS) on April 6, 2021 (SEE EXHIBIT 7a POSTED WITH THE AGENDA)

Action: Receive and file reports presented above and provide direction to Staff regarding same, as applicable.

Alice Gleghorn

8. Review of Future Meeting Agenda Items. Provide direction to Staff regarding items to add for the next PHF Governing Board meeting.

Action: Direct Staff to add items to the next meeting of the PHF Governing Board as discussed.

Terri Maus-Nisich

9. Closed Session

- **Staff Credentialing/Privileging** - (Government Code section 54957(b)(1).) The PHF's Medical Practice Committee (MPC) has reviewed the credentials of the prospective staff members identified below, and recommends that the PHF Governing Board accept the MPC's recommendation to credential and approve the medical staff's privileges at the PHF as follows:

Privileging:

- Psychiatrists

Action: Receive the Medical Director's evaluation of each prospective staff member's character, demonstrated professional competence, qualifications, and ethical standards; verify through staff that each medical staff member's credentials are current and located in a centralized file at the PHF; credential and privilege the medical staff members identified above, as applicable; and direct staff to reappraise and re-credential each medical staff member listed above for MPC and PGB approval within 1 year (or within 6 months for medical staff members initially privileged) of the May 13, 2021 meeting of the PGB, as applicable.

Ole Behrendtsen

10. Adjournment - Next Meeting Date, May 26, 2021.

All

Writings that are a public record under Government Code § 54957.5(a) and that relate to an agenda item for open session of a regular meeting of the PHF Governing Board and that are distributed to the majority of the members of the PHF Governing Board less than 72 hours prior to that meeting shall be available for public inspection at Santa Barbara County Administration Building, First Floor Administration Desk, at 105 E. Anapamu Street, Santa Barbara, California, and also on the Behavioral Wellness website at: www.countyofsb.org/behavioral-wellness. You may also contact Karen Campos at (805) 681-5221 or by sending an email to kcampos@sbcbswell.org.

The schedule of the PHF Governing Board, meeting agendas, supplemental hearing materials and minutes of the Board meetings are available on the Department of Behavioral Wellness website at www.countyofsb.org/behavioral-wellness