

**PHF Patient Survey Results, July 1- August 15<sup>th</sup>, 2018**

1. Who decided your discharge today?
  - a. Doctor 93%
  - b. Judge/Hearing Officer 7%

*Items 2-11 are rated on a five-point scale Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)*

2. I liked the services I received here.

65.5% Agree to Strongly Agree (average 3.8)

3. I felt like my doctor listened to me.

55% Agree to Strongly Agree (average 3.6)

4. Staff here believe I can grow, change, and recover.

65.5% Agree to Strongly Agree (average 3.9)

5. The staff and I created my treatment goals together.

72% Agree to Strongly Agree (average 3.8)

6. Staff encouraged me to take responsibility for how I live my life.

69% Agree to Strongly Agree (average 3.7)

7. The time I spent in group activities helped me.

79% Agree to Strongly Agree (average 4.1)

8. As a direct result of the services I received, I am better able to take care of myself and do things I need to do.

86% Agree to Strongly Agree (average 4.0)

9. My symptoms are not bothering me as much as before.

79% Agree to Strongly Agree (average 4)

10. I understand the plan for my care after I am discharged.  
93% Agree to Strongly Agree (average 4.3)

11. Staff helped me obtain information so I could take charge of managing my illness.  
72% Agree to Strongly Agree (average 3.9)

*Demographics*

12. Age Range (select one)

- a. 18-24 31%
- b. 25-59 58.6%
- c. 60+ 10.3%

13. Gender (select all that apply)

- a. Male 48.3%
- b. Female 48.3%
- c. Transgender 3.45%

14. Ethnicity (select one)

- a. Hispanic/Latino 39.3%
- b. Not Hispanic/Latino 60.7%

15. Race

- a. American Indian/Alaskan Native 7.4%
- b. Asian 3.7%
- c. Black/African-American 3.7%
- d. Native Hawaiian/Pacific Islander 0
- e. White 48.2%
- f. More than one race 11.1%
- g. Decline to state 14.8%
- h. Other (please specify) 11.1%

N=29, 50% response rate