



SUPPORTING SANTA BARBARA COUNTY

CASE MANAGEMENT

Committee Objectives:

- Case Management group members will oversee the support to those identified as Thomas Fire and 1/9 Debris Flow disaster-affected individuals/households who are in need of services.

Committee Role:

- Collaborate with other committees and organizations to identify and contact disaster-affected individuals/households (Clients).
- Oversee distribution of resources to Clients in need of services
- Oversee long-term recovery case management activities.
- Determine unmet needs and connect Clients with appropriate resources and information in a timely manner.
- Advocate for and assist Clients in coordinating services and resources to address complex recovery needs and goals.
- Compile information on disaster recovery resources including solicitation of additional means to address unmet needs.
- Communicate with individuals and organizations providing recovery resources.
 - Minimize duplication of benefits
 - Coordinate case management services

Operations Plan:

- Continue to identify and provide outreach to disaster-affected individuals.
- Continue to assess and communicate to committee members Clients' current unmet needs.
 - Collaborate within and between committees to identify and provide appropriate resources to Clients in a timely manner.
 - Provide regular updates to committee members on Clients' needs and progress towards recovery goals.
- Continue to identify developing recovery resources.
- Coordinate services among case management providers.

Open Actions:

- Obtain access to the CAN database to facilitate communication about Client needs and use of resources among case management and funding providers.
- Master Data collection to coordinate case management, reduce duplication, services and
- Obtain Clients' consent to share information with the Community Long-Term Recovery Group.
- Obtain routine use information approval from FEMA